



Lifeline Tasmania

Annual Report 2014-15

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Contact details

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Bellerive TAS 7018
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Fax: (03) 6282 1501
Email:
admin.south@lifelinetasmania.org.au
Web: www.lifeline.org.au/tasmania

Telephone Crisis Support

24 hours 13 11 14

StandBy Response Service

Southern Tasmania
24 hours 0400 183 490

Access to Allied Psychological Services

Southern Tasmania
Business hours (03) 6282 1500

Chats

Business hours (03) 6282 1555
admin.south@lifelinetasmania.org.au

Community Visitors Scheme

Business hours (03) 6282 1500
cvs@lifelinetasmania.org.au

Community Education

Business hours (03) 6282 1500
admin.south@lifelinetasmania.org.au

Lifeline Shops

Burnie Shop

19b Ladbrooke Street, Burnie 7320
Phone: (03) 6431 8715

Devonport Shop

4 Kempling Street, Devonport 7310
Phone: (03) 6423 4280

Devonport TROLL (Tip) Shop

Bay Drive, Devonport 7310
Phone: (03) 6427 3424

East Devonport Shop

Shop 6/11-15 Murray Street,
East Devonport 7310
Phone: (03) 6427 0496

East Devonport Warehouse

Shop 9, 15 Murray Street,
East Devonport 7310
Phone: (03) 6427 0496

Hobart Shop

147 Argyle Street, Hobart 7000
Phone: (03) 6231 1882

Kingston Shop

1a Beach Road, Kingston 7050
Phone: (03) 6229 1319

Latrobe Shop

116 Gilbert Street, Latrobe 7307
Phone: (03) 6426 1415

Ulverstone Shop

3 Reibey Street, Ulverstone 7315
Phone: (03) 6425 7439

Wynyard Shop

27 Goldie St, Wynyard 7325
Phone: (03) 6442 3075

Message from the President

On behalf of the Board of Lifeline Tasmania I am pleased to present our 2014-15 Annual Report.

In recent years the number of calls to 13 11 14 originating from Tasmania has continued to grow with 31,527 crisis calls made from Tasmania in 2014-15. The challenge to increase our service capacity and efficiency, and meet the service targets set by Lifeline Australia remains. In response, over the last twelve months Lifeline Tasmania has implemented improvements to our 13 11 14 service to increase the number of calls answered by our centre and focused on increasing the number of trained volunteer crisis supporters. While the use of volunteer crisis supporters is and will continue to be the primary way we deliver the 13 11 14 service, this year we trialled the occasional use of paid crisis supporters to meet demand for peak periods that are difficult to staff with volunteers. This has proven to be a successful strategy and enabled us to meet our targets while we continue to build our pool of volunteer crisis supporters.

While we are most recognised for our flagship 13 11 14 crisis support service, Lifeline Tasmania continues to deliver a suite of support services around 13 11 14, recognising that resilience building through community education, early intervention and postvention services are vital strategies in support of our vision of 'a Tasmania free of suicide where everyone meets challenges with strength and optimism'. Lifeline Tasmania knows that people who feel connected to others and their communities are better placed to deal with personal crises when they happen.

Chats and the Community Visitors Scheme are also important programs in the suite of Lifeline Tasmania services providing social support and facilitating the creation of personal networks for older people who are at risk of loneliness.

Pleasingly, our retail operation ended the year delivering a 5% increase in sales on the 2013-14 year, despite difficult conditions faced by retailers nationally. Lifeline Tasmania's 2014-15 operating surplus of \$247,234 was primarily driven by higher retail sales, especially on the North West Coast, and builds on the operating surplus of \$91,103 achieved in 2013-14.

At a time when competition for government funding is keen and funding models and service delivery agreements are changing from being traditionally output based to become outcomes focused our challenge is to be seen as an efficient and effective service provider. To secure ongoing funding for our vital suicide prevention and resilience building programs the Board of Lifeline Tasmania is committed to ensuring we are able to successfully respond to the changing funding and service delivery environment and are seen by the community and our funding bodies as an agile and innovative service provider.

At a national level Lifeline Australia's major structural review program, now called Better Connected Lifeline, continued with Lifeline Australia Members agreeing to tighter licensing policies during the year which aim to strengthen the quality and consistency of services delivered by all Lifeline Centres.

There were changes on the Board following last year's Annual General Meeting with the departures of Mary Parissons, Georgie Ibbott and Simon Froude. Mary in particular is well known throughout the Lifeline network as a tireless volunteer at an international, national,

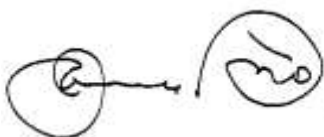
state and local level and has fulfilled many roles over the years. Mary served as a Board Member of Lifeline Hobart and Lifeline Tasmania for 27 years which is a remarkable achievement and the Board is grateful for her contribution. Georgie, who was for the previous two years a Vice President of the Board, and Simon also made significant contributions to Lifeline Tasmania during their terms and I thank them for their input, especially during these first few years of operation as a state-wide entity. Georgie has subsequently taken on a senior management role in the not-for-profit sector in Tasmania as General Manager of Family Planning Tasmania and I am sure is adding significant value to that organisation. Subsequent to last year's Annual General Meeting Rod Scott, Evelyn Williams and Carolyn Pillans were welcomed to the Board and Carolyn quickly stepped up to take on the role of Treasurer following Adrian Christian's decision to relinquish the role due to work commitments. Adrian will be leaving the Board at this year's Annual General Meeting and I wish to particularly acknowledge the focus and leadership he provided as Treasurer during the financial challenges Lifeline Tasmania faced in 2013 and wish him well for the future.

Following the changes made to the Constitution at last year's Annual General Meeting, a major focus for the Board during 2014-15 has been the development of a Membership policy and the establishment of criteria for Life Membership. The Board is looking forward to sharing the Membership Policy and Life Membership criteria with Members by the end of 2015.

In September the General Manager, Christine Kettleton advised the Board of her decision to revert to the position of Suicide Prevention and Support Services Manager, the position she was appointed to prior to agreeing to take on the position of General Manager. Christine played an important role in consolidating Lifeline Tasmania's services during the 15 months she led the organisation.

Having carefully considered the most appropriate leadership structure for the future the Board decided to re-instate the position of CEO and began the search for a new head of the organisation. Debbie Evans was appointed as CEO in February 2015, coming from the position of Tasmanian State Manager of MI Fellowship Aspire Services and immediately previous to that held the position of Deputy CEO at Relationships Australia Tasmania. Debbie has quickly established herself in the role and I look forward to a positive future for Lifeline Tasmania under her leadership.

In closing, I would like to acknowledge the support provided to the Board by Jane Jeppson, Board Secretary who in the last two years has implemented robust governance processes and coordinated the activities of the Board to enable its smooth operation. I also sincerely thank my fellow Board Members, staff, volunteers, Members, supporters and donors for their tireless efforts. Your work is highly valued not only by the Board but by those we support.



James Pirie
President

CEO Report

Since joining Lifeline Tasmania in February this year as the new CEO I have had the pleasure of getting to know our 400 staff and volunteers working across the state in services that support Tasmanian communities in suicide prevention.

In recognition that Tasmania has the second highest rate of suicide in the nation the work that Lifeline Tasmania does through our crisis support programs, early intervention and postvention services and community education programs has never been more important.

Over the last 12 months we have been working on building and strengthening our core program, 13 11 14 in order to ensure that we are a valued contributor to the national crisis support service.

After a period of inactivity we have engaged a new ATAPS Suicide Prevention Clinician with a mental health nursing background who has been progressively rebuilding the service and strengthening our referral networks and outreach capacity. We have been successful in securing another 12 months funding to continue the service to June 2016.

Chats (funded by the Australian Government Department of Social Services and Tasmanian Department of Health and Human Services) and Community Visitor Scheme (funded by the Australian Government Department of Social Services) staff continue to provide much needed social support for those participants aged 60 and over to decrease isolation and provided connectedness to the community.

Our postvention service StandBy (Auspiced by United Synergies) continues to be a critical part of our suite of services providing a critical response after suicide and supporting families and community. Lifeline Tasmania is working closely with United Synergies to ensure that funding is continued for this much needed service.

Community Education has been a strong focus over the last 12 months. To build the suite of programs available to communities, other not for profit organisations and corporate businesses our range of programs has expanded to include Mental Health First Aid for adults and youth and Alert, adding to our already established ASIST and SafeTALK. Recognising that suicide prevention is not just the responsibility of health professional but requires a whole of community response requires assisting communities and workforces to be able to identify and response to those at risk.

Our retail shops and Tip shops have as always been an important part of providing much needed revenue to support the work of Lifeline Tasmania and the increased revenue this last financial year is a credit to all the volunteers and staff who work tirelessly sorting through donations ready for sale.

The Out of the Shadows and Black Dog Ride events continue to be a successful way of raising awareness of suicide prevention and of the Lifeline brand. Donations from these events and from the public combined with our raffles raised approximately \$70,000.

It would not be possible for Lifeline Tasmania to continue to be a key provider of suicide prevention services without the commitment and support of staff and volunteers. The management team have spent considerable time looking at ways to engage and value volunteers who are core to everything we do and to attract and retain qualified professional

staff. The business plan for the next 12 months has a strong focus on strategies for volunteer engagement and staff development. An all of staff day in June was an opportunity for staff and volunteers to come together to share “stories” of the history of Lifeline Tasmania and to start to build on a strong and dynamic culture for the future.

I would like to thank the staff and volunteers of Lifeline Tasmania including the Board for welcoming me to the organisation and providing support and a willingness to follow me into the future.

A handwritten signature in black ink, appearing to read 'DEE', with a small flourish at the end.

Debbie Evans
CEO

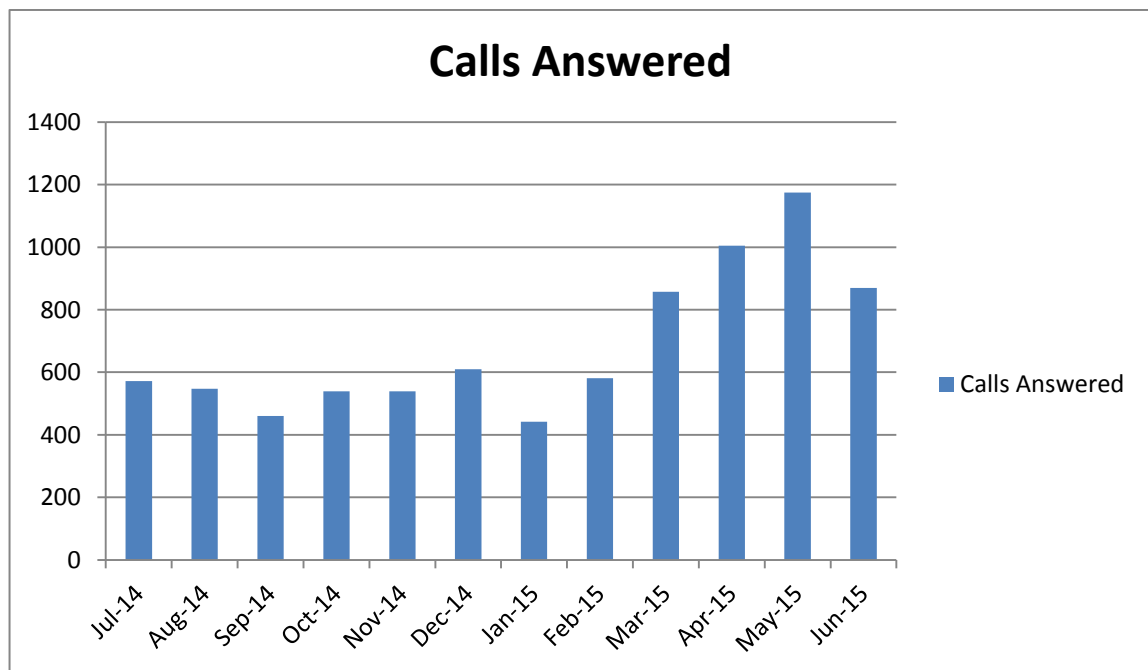
Our services and activities

Telephone crisis support

13 11 14 is a confidential telephone crisis support service available twenty four hours a day and seven days a week from a landline, payphone or mobile. Anyone across Australia experiencing a personal crisis or thinking about suicide can contact Lifeline regardless of age, gender, ethnicity, religion or sexual orientation.

Our trained volunteers are ready to listen, provide support and referrals. Nationally, Lifeline answers around 2000 calls every day from Australians needing crisis support and suicide prevention services. Lifeline Tasmania is making a growing contribution to this total by answering 8,197 calls in this period showing an 11.8% increase on the 7,332 calls answered in the previous year. Despite this increase Tasmania still generates more calls than are able to be answered in the State with the balance being handled by other centres around Australia.

As shown in the chart below, by the final quarter of the financial year Lifeline Tasmania demonstrated an increase in the number of calls answered. This trend is expected to continue as increasing numbers of new Crisis Supporters complete their training and commence taking calls.



In 2014-15 Tasmanians made 31,527 calls to the national 13 11 14 service. 23,645 of these were crisis calls and included 15,448 where suicide was specifically discussed. The number of calls made by Tasmanians increased by 11.9% compared to the 28,165 calls made in the previous year.

Lifeline Tasmania commenced the financial year with 38 active volunteer crisis supporters and ended the financial year with 57.

Lifeline Tasmania's Telephone Crisis Support program receives financial support from the Department of Health and Human Services. The funding assists in employing staff, training and supporting volunteer telephone crisis supporters, and associated administrative costs.

Total income in 2014-15 for Lifeline Tasmania's Telephone Crisis Support program including training fees was \$331,691.

StandBy

The StandBy Response Service is auspiced through Lifeline Tasmania in the South, funded by the Commonwealth Department of Health until June 2016, and is administered through our partners at United Synergies, the developers of the StandBy model. Total income in 2014-15 for Lifeline Tasmania's StandBy Response Service was \$183,719.

The StandBy Response Service is now in its seventh year of operation in Southern Tasmania. StandBy offers support to families, friends and communities after the loss of someone to suicide. StandBy delivers free workshops across southern Tasmania to increase the capacity of communities to respond to, and support, those bereaved by suicide.

Lifeline Tasmania employs a full time coordinator who is supported by up to ten crisis support team members, providing 24-hour outreach response to calls for assistance. In the last twelve months StandBy supported 41 families and individuals in a variety of ways, as well as workplaces, social groups and whole communities. Over 195 stakeholders work with StandBy to support the bereaved.

Access to Allied Psychological Services

The Primary Health Network contracts Lifeline Tasmania to deliver a Suicide Prevention Service under the Australian Government funded Access to Allied Psychological Services (ATAPS) program.

The aim of the program is to support people who are suicidal or at risk of non-suicidal self-injury for a period of up to two months. During this period they will be assisted to develop skills, supports and resources that may reduce their risk of suicide. The ATAPS clinician will also assist in the facilitation of a Mental Health Care Plan (MHCP) to ensure continuity of service following discharge from the program.

Once referred to the ATAPS Suicide Prevention Service a clinician will contact the client within 24 hours of referral. Daytime services are supported by a national after-hours phone support service.

During the referral period there is no limit to the number of times the person can access the service. Support is provided face-to-face as well as by phone and an outreach service is provided for the most vulnerable and marginalised referrals.

Lifeline Tasmania has expanded on the age range for the ATAPS Suicide Prevention Service and now accepts clients between the ages of 12-65 years of age. ATAPS has established working relationships with Headspace and the Tasmanian Aboriginal Centre.

The ATAPS Suicide Prevention Service is available via a referral from a General Practitioner, the Royal Hobart Hospital Department of Emergency Medicine, health professionals, school teachers and others. The client referred does not have to have a Mental Health Care Plan in place to access this tier of ATAPS. If the referrer is not a General Practitioner the client being referred must have a General Practitioner in place within 2 weeks of the referral being made.

Total income in 2014-15 for Lifeline Tasmania's ATAPS Suicide Prevention Service was \$26,266 which is considerably less than the previous financial year due to a staff vacancy and the service being suspended until a new clinician was appointed in February 2015.

Chats

The Chats program provides older Tasmanians living independently with an opportunity to develop new friendships and social connections, to build their resilience and to improve their wellbeing. Participants are engaged through a monthly newsletter and connected with volunteers and other participants by participating in organised activities and/or receiving regular social phone calls.

The Chats program operates in the South, North and North West of the State. There are 94 participants and 13 volunteers in the North West, 117 participants and 13 volunteers in the North, and 261 participants and 36 volunteers in the South. 27,345 hours of social support were provided to participants in 2014-15.

Throughout 2014-15 Chats has been preparing for the introduction of My Aged Care which has been established by the Australian Government to help older people navigate the aged care system. My Aged Care is part of the Australian Government's changes to the aged care system which have been designed to give people more choice, more control and easier access to a full range of aged care services, including social support services delivered by Chats.

In 2014-15 Chats received \$974,928 in support from the Department of Social Services and \$113,661 from the Department of Health and Human Services. Total income in 2014-15 for Lifeline Tasmania's Chats service including participants' contributions was \$1,108,526.

Community Visitors Scheme

The Community Visitors Scheme supports older Tasmanians who are socially isolated and living in residential aged care or in receipt of Home Care and living in their own homes. The program works by matching vulnerable people with a volunteer who will make regular visits and befriend them. The program delivers positive benefits to clients through enriched quality of life, reduced sense of isolation and loneliness, and increased involvement in the wider community.

In 2014-15 the Community Visitors Scheme had approximately 31 active volunteers visiting 43 individual residents in 16 residential aged care homes. As a result of additional funding received in 2013-14 the Community Visitors Scheme has now been expanded to enable recipients of Home Care to be visited in their own home and groups of two or more residents in an Australian Government subsidised aged care home to be visited. At the end of June 2015 22 active visitors have been visiting 22 Home Care recipients in their own home and 13 active visitors have been conducting group visits to 9 residential aged care homes.

In 2014-15 the Community Visitors Scheme continued to receive financial support from the Department of Social Services in the amount of \$85,558.

Community Education

Since the mid 1990's Lifeline Tasmania's Community Education program has sought to raise community awareness of how to identify and respond to the signs of suicide. It has done this primarily through delivering the two-day ASIST and half-day SafeTALK training modules to interested community sector workers, businesses and individuals. Lifeline Tasmania is currently working to expand its suite of education programs to embrace early identification of common mental health disorders to complement the suicide prevention education programs.

The community education programs have been primarily provided as a result of various funding grants. Lifeline Tasmania is now looking to provide quality training to all sectors of the Tasmanian community and business sector with support from grants but also by charging a fee for training.

In 2014-15 Lifeline Tasmania provided 13 safeTALKs, 9 ASISTS and 2 Mental Health First Aid courses funded by a number of community and philanthropic grants. Total income for community education was \$58,023.

Out of the Shadows Walk

Lifeline Tasmania held its fourth Out of the Shadows Walk in conjunction with World Suicide Prevention Day. The event provides participants with an opportunity to show their support and commitment to preventing suicide and remember those who have died. In 2014 Lifeline Tasmania hosted a dawn walk for approximately 370 participants on 12th September from the Cenotaph in Hobart to the Parliament House lawns, with Kate Taylor as the key speaker. The event received sponsorship of \$5,000 from TASPLAN.

Retail

The 2014-15 year has been a successful one, with consolidated statewide retail sales showing an increase of 5% on the 2013-14 year. Total income from retail sales for 2014-15 was \$1,218,776.

The income from the recycling contract which was commenced last year has increased by 100%, thereby reducing landfill in the south of the state by 90 tonnes for the full year.

The increase in sales has been achieved in the North West with a very significant increase in the Wynyard store of approximately 100%. This is the first full trading year since this store moved to bigger and safer premises. We have also had the use of a donated utility vehicle, which has enabled more frequent clearance of the local collection bins, thus ensuring more product for sale.

Funding for Work for the Dole participants has reduced supervision costs at the Spreyton Tip shop thereby increasing our bottom line.

Change of management at our Kingston outlet in December saw a downturn in sales for a few months, but has since showed strong growth which is on line to continue into 2015-16.

Dedicated volunteers consistently work year in year out to achieve these outcomes for Lifeline Tasmania. They, along with a small core of staff, form the basis of the retail business, and the successes of the past year would not have been possible without them.

Financial Summary and Treasurer's Report

Treasurer's Report

The past year has been a further year of financial consolidation for Lifeline Tasmania. The highlights of the financial results include a surplus of \$247,234 and a similar increase in net assets at year end. Pleasingly, the operating results in 2014-15 far exceeded the original budget.

The Board approved the operating budget for 2014-15 aiming to progress the strategic plan and meet all service delivery goals and objectives, with prudent financial management. Total income for 2014-15 was \$3.2M while total expenditure was \$3.0M. The increase in income of some \$400K compared to the previous year was largely derived from extended Commonwealth Government funding for the CHATS program, greater retail sales, higher interest earnings and other fundraising activities.

Expenditure was \$247K above the previous year. This was partially due to the extended grant funding to be acquitted as well as increased employee costs. While CPI and Equal Remuneration Order increments due to staff were budgeted, actual employee costs also included the newly created CEO position and other minor internal restructuring costs.

Lifeline Tasmania's Balance Sheet demonstrates a strong position at 30 June 2015, with increases in cash and investments reflecting the year's operating surplus. The coming year will see modest investments in IT and communication infrastructure to develop and maintain systems, as well as replacement of needed motor vehicles. Beyond that, an investment strategy is to be developed to ensure Lifeline Tasmania's current financial strength is optimised for the longer term.

I extend Lifeline Tasmania's thanks to outgoing Treasurer, Adrian Christian, who so capably guided the organisation through its financial restructuring over the last few years. I also acknowledge the efforts of Finance Manager, Barbara Jensen. Over the last two years, Barbara introduced robust accounting processes that will stand us in good stead for the future. Similarly, I appreciate the work and support of Dean Taylor who joined us as Acting Finance Manager in May 2015.

Finally, since taking over as Treasurer in May 2015, the support, expertise and professionalism of my colleagues on the Audit and Risk Committee, John Colpo and Dick Shoobridge, have been invaluable and I thank them sincerely for their commitment to Lifeline Tasmania.



Carolyn Pillans

Treasurer



Lifeline Tasmania Inc.

Financial Statements

For the Financial Year
Ended 30 June 2015



Wise Lord & Ferguson

Chartered Accountants

advice to advantage



LIFELINE TASMANIA INC.
INCOME AND EXPENDITURE STATEMENT
FOR THE YEAR ENDED 30 JUNE 2015

	2015 \$	2014 \$
INCOME		
Government and Other Grants	1,752,418	1,486,631
Fundraising	69,955	50,693
Trading Activities	1,218,776	1,116,821
Other Income	109,477	78,132
Recoupments	52,214	64,298
Carried Forward Grant Funds Utilised/(Accrued)	38,431	41,932
	3,241,271	2,838,507
EXPENDITURE		
Accounting and Auditing Fees	12,920	30,844
Advertising and Promotion	7,597	10,018
Client Support	49,155	61,402
Computer Expenses	14,926	20,660
Consultancy Fees	50,581	13,289
Depreciation and Amortisation	106,765	109,142
Motor Vehicles – Depreciation	88,415	110,585
Motor Vehicles – Running Costs	73,029	57,022
Printing and Stationery	37,067	36,163
Rent	310,747	311,200
Salaries and Wages	1,831,233	1,631,929
Telephone, Internet, Fax	50,078	49,293
Travel and Accommodation	26,996	17,908
Utilities	46,654	51,634
Volunteer Costs	43,686	28,581
Other Expenses	242,782	207,734
Loss on Motor Vehicle	1,346	-
	2,993,977	2,747,404
OPERATING SURPLUS/(DEFICIT)	247,294	91,103
TOTAL SURPLUS FOR THE YEAR	247,294	91,103

The accompanying notes form part of these accounts

LIFELINE TASMANIA INC.
BALANCE SHEET
AS AT 30 JUNE 2015

	Notes	2015 \$	2014 \$
CURRENT ASSETS			
Cash & Cash Equivalents	2	375,234	795,914
Investments	3	800,000	-
Receivables	4	45,576	109,802
TOTAL CURRENT ASSETS		1,220,810	905,716
NON-CURRENT ASSETS			
Plant & Equipment	5	123,689	208,881
Intangibles	6	210,319	283,054
TOTAL NON-CURRENT ASSETS		334,008	491,935
TOTAL ASSETS		1,554,818	1,397,651
CURRENT LIABILITIES			
Creditors	7	189,858	173,265
Borrowings	8	1,873	5,273
Provisions	9	161,296	140,922
Unexpended Grants	10	13,440	133,653
TOTAL CURRENT LIABILITIES		366,467	453,113
NON-CURRENT LIABILITIES			
Borrowings	11	-	1,873
Provisions	12	21,922	23,530
TOTAL NON-CURRENT LIABILITIES		21,922	25,403
TOTAL LIABILITIES		388,389	478,516
NET ASSETS		1,166,429	919,135
EQUITY			
Reserves			
Retained Earning		919,135	828,032
Surplus for the year		247,294	91,103
TOTAL EQUITY		1,166,429	919,135

The accompanying notes form part of these accounts

LIFELINE TASMANIA INC.
STATEMENT OF CASH FLOWS
FOR YEAR ENDED 30 JUNE 2015

	Notes	2015 \$	2014 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Operating Grants Received		1,497,264	1,458,191
Receipts from Operations		1,667,840	1,548,620
Interest Received		31,380	12,976
Payments to Suppliers		(2,772,829)	(2,867,811)
Interest Paid		(464)	(941)
NET CASH INFLOWS FROM OPERATING ACTIVITIES	13	423,191	151,035
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for Plant and Equipment		(38,598)	(4,000)
Purchase of Investments		(800,000)	-
NET CASH INFLOWS FROM INVESTING ACTIVITIES		(838,598)	(4,000)
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayments of Finance Lease		(5,273)	(4,791)
NET CASH INFLOW FROM FINANCING ACTIVITIES		(5,273)	(4,791)
Net (Decrease)/Increase in Cash and Cash Equivalents		(420,680)	142,244
Cash and Cash Equivalent at the Beginning of the Financial Year		795,914	653,670
CASH AND CASH EQUIVALENTS AT THE END OF YEAR	2	375,234	795,914

The accompanying notes form part of these accounts

LIFELINE TASMANIA INC
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 JUNE 2015

1. STATEMENT OF ACCOUNTING POLICIES

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the *Associations Incorporation Act (Tas)*. The Board of Lifeline Tasmania Inc. has determined that the Association is not a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

In accordance with the reporting requirements of the Australian Charities and Not-for-Profit Commission the Association has complied with the following accounting standards of AASB 101 Presentation of Financial Statements, AASB 107 Statement of Cash Flows, AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors, AASB 1031 Materiality, AASB 1048 Interpretation of Standards and AASB 1054 Australian Additional Disclosures.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of these financial statements.

(a) Income Tax

Lifeline Tasmania Inc. is exempt from income tax.

(b) Plant and Equipment

Plant and equipment and leasehold improvements are brought to account at cost less any accumulated depreciation. The carrying amount of fixed assets is reviewed annually to ensure it is not in excess of the recoverable amount of these assets. The recoverable amount is assessed on the basis of expected net cash flows which will be received from the assets employment and subsequent disposal.

(c) Intangible Assets

Intangible assets are brought to account at cost less accumulated amortisation. Intangible assets are tested for impairment where an indicator of impairment exists. Useful lives are also examined on an annual basis and adjustments, where applicable, are made on a prospective basis.

(d) Impairment of Assets

At the end of each reporting period, the Board reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

(e) Provisions of Employment Entitlements

Provision is made for the organisation's liability for employee entitlements arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

Board Policy is to accrue employee entitlements in line with accounting standards and the Lifeline Tasmania EEA.

(f) Cash on Hand

Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

LIFELINE TASMANIA INC
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 JUNE 2015

1. STATEMENT OF ACCOUNTING POLICIES CONT.

(g) Receivable

Accounts receivable and other debtors are expected to be collected within 12 months of the end of the reporting period and are classified as current assets. All other receivables are classified as non-current assets.

(h) Revenue

Revenue is measured at the fair value of the consideration received or receivable after taking into account any discounts or volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Grant or donation income is recognised when the entity obtains control over the funds. If conditions are attached to the grant that must be satisfied before the Association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

Interest revenue is recognised in the period in which it is earned.

All revenue is stated net of the amount of goods and services tax.

(i) Leases

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership are transferred to the entity, are classified as finance leases. Finance leases are capitalised recording an asset and a liability equal to the present value of the minimum lease payments, including any guaranteed residual value. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the periods. Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

(j) Goods and Services Tax (GST)

Revenue, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the balance sheet.

Cash flows are presented on a gross basis. The GST component of cash flows arising from financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

(k) Creditors

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

(l) Borrowings

Interest bearing loans and borrowings are initially recognised at fair value plus any directly attributable transaction costs. Subsequent to initial recognition these financial liabilities are measured at amortised cost using the effective interest rate method.

LIFELINE TASMANIA INC
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 JUNE 2015

1. STATEMENT OF ACCOUNTING POLICIES CONT.

(m) Comparative Information

Where necessary, comparative figures have been re-classified and re-positioned for consistency with current period disclosures.

LIFELINE TASMANIA INC.
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 JUNE 2015

	2015 \$	2014 \$
2. CASH & CASH EQUIVALENTS		
Cash on Hand	5,050	4,650
Investment Account	267,281	735,720
Cash at Bank	102,903	55,544
Total Cash & Cash Equivalents	375,234	795,914
3. INVESTMENTS		
Term Deposits	800,000	-
Total Investments	800,000	-
4. RECEIVABLES		
Trade Debtors	24,383	57,370
Provision for Doubtful Debts	-	(4,167)
Sundry Debtors	4,522	(2,981)
Prepayments	16,671	59,580
Total Receivables	45,576	109,802
5. PLANT & EQUIPMENT		
Plant & Equipment at cost	202,274	180,271
Accumulated Depreciation on Plant & Equipment	(158,308)	(137,821)
	43,966	42,450
Leasehold Improvements	47,198	47,198
Amortisation of Leasehold Improvements	(32,162)	(18,620)
	15,036	28,578
Motor Vehicles at cost	379,485	380,317
Accumulated Depreciation on Motor Vehicles	(314,798)	(242,464)
	64,687	137,853
Total Plant & Equipment	123,689	208,881
6. INTANGIBLE ASSETS		
Sale and Leaseback Asset	42,817	42,817
Accumulated Amortisation on Sale and Leaseback Asset	(17,841)	(9,277)
	24,976	33,540
Office Relocation Costs	13,673	13,673
Accumulated Amortisation on Relocation Costs	(7,520)	(4,786)
	6,153	8,887
Rent Free Period Asset	307,183	307,183
Accumulated Amortisation on Rent Free Period Asset	(127,993)	(66,556)
	179,190	240,627
Total Intangible Assets	210,319	283,054

LIFELINE TASMANIA INC.
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 JUNE 2015

	2015 \$	2014 \$
7. CREDITORS		
Trade Creditors and Accruals	101,818	107,864
GST Payable	7,812	1,731
PAYG Liabilities	21,575	2,221
Revenue in Advance	58,653	61,449
Total Creditors	189,858	173,265
8. BORROWINGS (CURRENT)		
Lease Liability	1,873	5,273
Total Borrowings (Current)	1,873	5,273
9. PROVISIONS (CURRENT)		
Provisions for Holiday Pay	116,174	89,450
Provisions for Long Service Leave	31,734	28,416
Accrued TOIL	13,388	23,056
Total Provisions (Current)	161,296	140,922
10. UNEXPENDED GRANTS		
Chats	-	82,150
CVS	-	11,445
Standby	-	13,789
SafeTALK	13,440	5,412
Telephone Counselling Service	-	20,816
Telephone Counselling Service – Capital Grant	-	41
Total Unexpended Grants	13,440	133,653
11. BORROWINGS (NON-CURRENT)		
Lease Liability	-	1,873
Total Borrowings (Non-Current)	-	1,873
12. PROVISIONS (NON-CURRENT)		
Provisions for Long Service Leave	21,922	23,530
Total Provisions (Non-Current)	21,922	23,530

LIFELINE TASMANIA INC.
NOTES TO AND FORMING PART OF THE ACCOUNTS
FOR THE YEAR ENDED 30 JUNE 2015

	2015 \$	2014 \$
13. CASH FLOW INFORMATION		
Reconciliation of cash flow from operations with surplus from operations:		
Net Surplus for the year	247,294	91,103
Non-cash Flows in Surplus:		
Depreciation and Amortisation	195,179	223,649
Loss on Sale of Motor Vehicle	1,346	-
(Decrease)/Increase in Provision for Doubtful Debt	(4,167)	-
Changes in Assets and Liabilities:		
Decrease/(Increase) in Receivables	68,393	(60,058)
(Decrease)/Increase in Provisions	18,766	(33,650)
(Decrease)/Increase in Creditors	16,593	(28,617)
(Decrease)/Increase in Unexpended Grants	(120,213)	(41,392)
CASH FLOWS PROVIDED BY OPERATING ACTIVITIES	423,191	151,035
14. AUDITORS REMUNERATION		
Remuneration of the auditor of the Association, Wise Lord & Ferguson:		
Auditing the Financial Statements and Grant Acquittals	6,800	6,500
Other Services – Including Raffles	4,220	20,294
Total Auditors Remuneration	11,020	26,794
15. OPERATING LEASE COMMITMENTS		
Rent for Premises:		
Not Later than Twelve Months	249,303	255,618
Between Twelve Months and Five Years	267,667	417,859
Total Operating Lease Liability	516,970	673,477

**LIFELINE TASMANIA INC.
DIRECTORS' DECLARATION
FOR THE YEAR ENDED 30 JUNE 2015**

In accordance with a resolution of the Directors of Lifeline Tasmania Inc. the Directors declare that:

- (a) The accompanying Income & Expenditure Statement gives a true and fair view of the results of the Association for the financial year ended 30 June 2015;
- (b) The accompanying Balance Sheet gives a true and fair view of the state of affairs of the Association as at the end of the financial year; and
- (c) At the date of this statement there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board of Directors and signed for and on behalf of the Board of Directors.



James Pirie



Carolyn Pillans

Dated this second day of September 2015.



Wise Lord & Ferguson
Chartered Accountants
advice to advantage

Independent auditor's report to the members of Lifeline Tasmania Inc.

We have audited the accompanying special purpose financial report of Lifeline Tasmania Inc. (the Association), which comprises the balance sheet as at 30 June 2015, and the income and expenditure statement and statement of cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the Directors' declaration.

The Board's Responsibility for the Financial Report

The Association's Board is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are appropriate to meet the financial reporting requirements of the *Associations Incorporation Act [Tas]* and the Association's constitution and are appropriate to meet the needs of the members. This responsibility includes such internal controls as the Board determines are necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, we consider internal controls relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



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Partners: Harvey Gibson, Danny McCarthy, Douglas Thomson, Joanne Doyle, Stuart Clutterbuck,
Ien Wheeler, Dean Johnson, Marg Marshall, Paul Lyons, Alicia Leis, Nick Carlar
Managers: Melanie Richardson, Simon Jones, Trent Queen, Rachel Burns, Nathan Brerston,
Melissa Johnson, Donna Powell, Rebecca Meredith, Naomi Norman, Maryellen Sailer
Consultant: Peter Beven

Independence

In conducting our audit we have met the independence requirements of the Australian professional accounting bodies.

Audit Opinion

In our opinion the financial report presents fairly, in all material respects, the financial position of Lifeline Tasmania Inc. as of 30 June 2015 and its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial report which describes the basis of accounting. The financial report is prepared to assist Lifeline Tasmania Inc. to meet the requirements of the *Associations Incorporation Act [Tas]* and the Association's constitution. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for Lifeline Tasmania Inc. and its members and should not be distributed to parties other than Lifeline Tasmania Inc. and its members.



JOANNE DOYLE
PARTNER
WISE LORD & FERGUSON

Dated: 18 September 2015

